

## **Quality and Environmental Policies**

FÁBRICA DE RADIADORES HERMANOS OCHOA (F.A.R.H.O.) is a company engaged in the manufacturing of low consumption radiators built on the results obtained in the heating field thanks to the work of their R&D department. In our quest for achieving the best possible quality in our products and services and with the aim of keeping our company's attitude towards care for the environment, we have established several principles within our company:

- ✓ To ensure our customers' satisfaction working on the basis of proper treatment and an extra effort in the development of our products and services.
- ✓ To meet all our customers' requirements, as well as all legal regulations and laws in the field of quality. Likewise, we are committed to complying with the applicable legal requirements and with other requirements that FARHO subscribes concerning environmental aspects.
- ✓ To continuously improve both the quality of our products and our attitude towards the environmental impact caused by our activity.
- ✓ To prevent Farho-sourced environmental pollution with the aim of maintaining a mutually beneficial relationship with both the environment and our adjacent neighbours.
- ✓ To believe in the possibility of a better future for our company, where our customers will always be pleased with our products and environmental behaviour.
- ✓ To achieve a high level of competitiveness in our markets based on our customers' trust and fidelity.
- ✓ To minimize our waste generation and provide our employees and subcontractors with training and resources so they can actively engage in this cause.

Management of FÁBRICA DE RADIADORES HERMANOS OCHOA

Tabaza - March 15, 2021